



Partners

In order to deliver successful solutions for customers worldwide, Lucid Imagination has teamed up with a network of selected partners.

Our partners deliver complementary products and services and apply their proven expertise in a variety of industries and technology disciplines to solve even the toughest search application challenges and to implement successful Lucene and Solr projects.

Authorized Partner Program

Lucid Imagination partners with technology leaders around the globe focused on solving real customer problems related to search applications and related infrastructure and development requirements. Our Authorized Partners sell Lucid Imagination's products, training, and support services, and have deep technology expertise in web and search application development, and experience in market focus areas.

Benefits for Customers

By working with Lucid Imagination's Authorized Partners, users tap into local expertise in Lucene/Solr application development and deployment while leveraging Lucid's 24x7 global support, training curriculum, and LucidWorks Enterprise.

Benefits for Partners

Lucid offers resellers a comprehensive program designed to generate revenue – and profits – from the rapid growth in open source Lucene and Solr products and services. Resellers can leverage Lucid's training, marketing, and sales support programs to get started quickly. Our domain knowledge and technical expertise ensure that partners can build competency with Lucene and Solr, and support customers successfully.

For current resellers of proprietary enterprise search technologies, Lucid's products and services offer key advantages in cost of ownership, flexibility, customizability, and scalability. If you are interested in expanding your customer base with the leading open source enterprise search solution, please contact us.

Partner Program Benefits

- Discounts on Lucid Imagination products and services
- Discounts on Training
- Reference to your company on Lucid's website
- Lead generation support
- Reference Customers
- Access to Lucid Imagination logos, and marketing materials and programs
- Advanced access to product information roadmaps and technical briefings



Local Business Hours or Global 24x7

Production support is available for Lucene/Solr and LucidWorks Enterprise. For many search-based applications, regular business hours support via an Enterprise Production Support Subscription is appropriate.

For applications that need the added assurance of global, round-the-clock support, Lucid Imagination 24x7 Enterprise Production Support Subscriptions provide the same calibre of support in a more comprehensive time frame. Any time of day or night, weekends or holidays, we will have a search engineer available to help work through your issues, with SLA-based incident management support during business hours.

How To Buy

Support programs are delivered through a complete selection of subscription packages for LucidWorks Enterprise, Solr and Lucene. For more information see the Support & Services section of lucidimagination.com.

Who should join the Lucid Imagination Authorized Partner Program?

Lucid's partners offer their customers high value-add services that take advantage of our products and services by providing expertise and local support. Lucene and Solr customers often want training, optimization, best practices, integration assistance, customization, and other assistance related to development and deployment of secure technologies.

Technology Alliance Partners

Search applications have integration points and dependencies with a wide range of other technologies from development tools, operating systems, virtualization and other infrastructure, to search add-ons such as file filters, spell-checking, and language support. As a result, Lucid is building an ecosystem of complementary technology alliance partners in order to deliver a complete solution for Lucene and Solr users.

If you would like information on how to become a Technology Partner, please email us at partners@lucidimagination.com.

Thinking Lucene ▼ Think Lucid.