



Subscriptions

Lucid Imagination offers attractively priced subscriptions that deliver Lucene/Solr technology and services in an integrated, well-packaged format. Subscriptions combine the stability, security, robust interfaces, and predictable release schedules of LucidWorks Enterprise or Lucene/Solr Certified Distributions with unmatched support resources 24x7x365 across the globe.

Lucidworks Enterprise Subscriptions

Production use of LucidWorks Enterprise requires an annual subscription, available with four different Support and ExpertLink Advisory options to address the production support needs of the widest range of search-based business applications.

Deployment Subscription Standard includes:

- time-critical problem resolution and incident management with a 4 hour response time during normal business hours, delivering rapid resolution to problems your team encounters
- a license for production deployment of up to 4 servers of LucidWorks Enterprise Software

Deployment Subscription Premium adds 80 hours of ExpertLink Advisory assistance. Working remotely with the architect-class experts at Lucid Imagination, your engineering team can get the guidance it needs to ensure that your search application is conceived, designed, built, operated, and tuned for optimal results and performance through its lifecycle.

Mission Critical Deployment Subscription Standard adds 24x7 support access, as well as additional server licenses to the standard deployment support subscription. Any time of the day or night, weekends or holidays, we will have a search engineer available to help work through your issues, with SLA-based incident management support during business hours. In addition, this subscription includes a license for up to 10 servers running LucidWorks Enterprise.

Mission Critical Deployment Support Subscription Premium adds 80 hours of ExpertLink Advisory assistance for optimum design and tuning of your search application throughout its lifecycle.

Apache Lucene/Solr Subscriptions

Hundreds of organizations around the world have already turned to Lucid Imagination for design advice, architectural feedback and support of their Apache Lucene/Solr search applications. All four of the LucidWorks Enterprise Subscriptions are available in open source-only variants. Our Certified Distributions of Lucene and Solr deliver optimum supportability. Contact Sales for information and pricing.

Additional Server and ExpertLink Subscriptions

With the inevitable growth of the data and content your search application covers, you may well find yourself needing to grow the search application you've built with LucidWorks Enterprise. You can easily increase the number of servers covered by your Production Subscriptions, at a modest price per server. You can also purchase incremental 80 hour ExpertLink Advisory subscription packages for extended access to Lucid Imagination technical experts.

How To Buy

For pricing and further information, or to sign up for any of these subscription packages, please contact Sales.



Subscriptions

PACKAGE

Search Application Developer Kit – FREE

COMPONENTS

- Unlimited use of LucidWorks Enterprise for application development
- Not licensed for production deployment
- Support available via online support forums on best-effort basis

Incremental ExpertLink Advisory Services Subscription

- ExpertLink Advisory Services on-demand consulting (80hrs)
- Up to 4 LucidWorks Enterprise Servers for Production Deployment
- Unlimited developer seats
- Unlimited Incident management
- SLA-based support 9-5 (Business hours)

Deployment Subscription Standard

- Up to 4 LucidWorks Enterprise Servers for Production Deployment
- Unlimited developer seats
- Unlimited Incident management
- SLA-based support 9-5 (Business hours)
- **ExpertLink Advisory Services on-demand consulting (80hrs)**

Mission Critical Deployment Subscription Standard

- **Up to 10 LucidWorks Enterprise Servers for Production Deployment**
- Unlimited developer seats
- Unlimited Incident management
- **SLA-based support 24x7x365**

Mission Critical Deployment Subscription Premium

- Up to 10 LucidWorks Enterprise Servers for Production Deployment
- Unlimited developer seats
- Unlimited Incident management
- SLA-based support 24x7x365
- **ExpertLink Advisory Services on-demand consulting (80hrs)**

Incremental Servers (9-5 SLA)

- Single server license for Deployment

Incremental Servers (24x7 SLA)

- Single server license for Deployment

Thinking Lucene ▼ Think Lucid.