



## Support & Services

Lucid Imagination offers a deep bench of resources in search and open source, backed by unmatched experience with thousands of diverse search applications at the world's largest companies. Our portfolio of service offerings provides a solid commercial foundation for architecture, design, development, and deployment of search solutions built with Lucene, Solr and LucidWorks Enterprise.

### Support

Professional support for commercial deployment of open source search, around the clock and across the globe. Unmatched support for development and production use of LucidWorks Enterprise and Apache Lucene/Solr.

### Training

Hands-on training in LucidWorks Enterprise, Lucene and Solr technologies to help you and your team acquire key open source search skills and expertise. Offered as classroom-based or virtual online courses.

### Solr/Lucene Certification

Establish your credentials as a skilled open-source search application developer. Lucid Apache Solr/Lucene Search Developer Certification is a rigorous, standardized measure of your skills and experience in successfully solving a broad range of search and retrieval strategy, development, and deployment problems with Solr/Lucene.

### ExpertLink Advisory

Guidance on the design and optimization of applications built on LucidWorks Enterprise or Lucene/Solr. On-demand expert advice ensures your search-based applications are optimized for maximum performance and accuracy.

### Consulting

Expert consulting for Lucene and Solr technologies focused on architecture and design reviews, training, enablement, performance optimization and best practices.

### Partners

Our Authorized Partners sell Lucid Imagination's products, training, and support services, and have deep technology expertise in web and search application development with focus experience in key market focus areas.

### Subscriptions

Attractively priced solutions that deliver LucidWorks technology and Lucene/Solr support in an integrated, well-packaged format. Subscriptions combine stability, security, and predictable release schedules with unmatched support resources across the globe, available 24x7.

Thinking Lucene  Think Lucid.